



ETHEKWINI NEWSFLASH

PUBLIC NOTICE

5 OCTOBER 2026

RESIDENTS URGED TO USE WATER SPARINGLY AMID REDUCED BULK WATER SUPPLY

The City urges all residents to use water sparingly, avoid unnecessary water usage and refrain from any form of water wastage following a technical failure affecting pumps supplying the Durban Heights Treatment Works.

The City's bulk water supplier, uMngeni-uThukela Water(UWW), has experienced a technical failure on its pumps supplying the Durban Heights Treatment Works, which supplies many areas within eThekweni.

UWW is currently undertaking repairs to the affected pumps. The repair work is expected to be completed by Thursday, 8 October.

In the interim, the technical failure has resulted in reduced incoming water flows to the City, with approximately 50 megalitres less water being supplied to eThekweni per day.

The reduced water supply is expected to affect areas supplied through the Northern Aqueduct and Mount Moriah Reservoir which supplies Pinetown, as well as surrounding areas. Residents in these areas may experience reduced water availability as the City manages the impact of the reduced bulk water supply.

Residents in affected and surrounding areas are urged to use water sparingly and avoid unnecessary water wastage. This will assist the City in managing available water resources and, importantly, help prevent reservoirs from becoming depleted.

The City is closely monitoring the situation and will continue to provide updates as further information becomes available from uMngeni-uThukela Water.

Affected areas:

Mount Moriah Reservoir: Pinetown, Parts of New Germany, New Germany Industrial Area, Sarnia , Cowie's Hill, Nazareth, Mosely Park, kwaDabeka, Clermont and Berkshire down.

Northern Aqueduct

Phoenix 1: Mount Edgecombe Hospital, Mount Edgecombe Estate, Broadlands, Southgate, Stonebridge, Clayfield, Campbells Town, Greenbury

Phoenix 2: Sunford, Hannaford, Phoenix Highway, Longcroft, Longbury, Plaza, Southbury, Eastbury, Grove End, Sastri Park, Caneside, Canehaven, Woodview

Phoenix 3: Redfern, Phoenix Industrial Park, Fernham, Whetstone, Bridge City

Phoenix 4: Westham, Trenance Manor, Ghandi Settlement, Lenham, Ferham, Brookdale Whetstone, Bhambayi, Amaoti, sunford

Phoenix 5: Woodview, Cornubia, Ottawa, Palmview, Trenance Park

Phoenix 6: Mount Mariah and Corobrick

Montview: Mountview Area, Brindhaven, Southridge, Glenhaven, Parkgate, Rietriver

Trenance 1 Reservoir: Dawncrest, Oaklands, Surya Heights, Sanna Township, Rietriver, Mountview, Parkgate, Trenance Old Phase

Trenance 3 : Amaoti, Trenance Park New & old Phase, Redcliffe, Buffelsdraai, Groenburg Estate

Aloes: Avocahills, Corovoca, Khabazela, Duffs Road, Quarry Heights

Newlands 1: Castlehill, B5, Westridge, Riverdene, Newlands West, Earlsfield, Briardale

Newlands 2: Hillgrove, Briardele, Newlands East, Fossa

Newlands 3: Newlands East, V.N. Naik School, Riverhorse Valley, Ethekewini Hospital

Newlands 4: Riverdene, Westrich, Newlands West

Umhlanga North: Umhlanga CBD

Umhlanga South: Umhlanga CBD, La Lucia

Umhlanga 2 Reservoir: Umhlanga Area, Umhlanga Ridge, Prestondale, Ilala Ridge, Hawaan Forest, Umhlanga Manors, Westridge, Blackburn Village

Durban North Reservoir Hl and Durban North LL: Redhill, Durban North Area, Beachway, Athlone, Japanese Garden, Riverside

Virginia Reservoir & Tower: Glen Anil, Glenhills, Umhlanga

Sunningdale Reservoir and Towers Sunningdale Tower North: Sunningdale, La Lucia, & Mall, Glenshley, Glen Anil, Somerset, Umhlanga, La Lucia Ridge

Ambleside Reservoir: La Lucia, La Lucia Mall, Glenashley

Effingham Reservoir: Avoca, Effingham, Glenhills, Glen Anil, North Coast Road, Redhill, Greenwood Park,

Tafuleni Reservoir & Tower: Amaoti, Ngoqokazi area

Kwamashu 1 Reservoir: Kwamashu Section,K,J,L,M,N,F,G,H, B5

Kwamashu 2 Reservoir: Kwamashu Section A,B,C,D, E,F,G, Siyanda

Kwamashu 3 Reservoir: Ntuzuma F, Kwamashu L, Kwamashu N

Ntuzuma 3: Ntuzuma F, Ntuzuma G , H and part of M section Kwa mashu, Inanda A , B ,C , Bester area and Mshayazafe area

Ntuzuma 4 Reservoir: Ntuzuma E, Ntuzuma F, Soweto, Inanda Newtown A, Lindelani A Section

Ntuzuma 7 : Ntuzuma A,B,C,D,F, Richmond farm and Lindani areas

Amaotana : Matikwe,Mzinyathi,Silwane ,Mgangeni,Senzokuhle and Amatata

The Municipality apologises for the inconvenience caused by the reduced water flow.

For more information regarding water supply, members of the public can download the eThekwini Municipality mobile app to report faults. Residents can also send a WhatsApp message to 073 1483 477, call the toll-free number 080 311 1111, or email Services@durban.gov.za.

ENDS

Issued by eThekwini Municipality's Marketing and Communications Directorate